

PRIVACY POLICY – MACHAAN LODGES & RESORTS

Effective April 01, 2021.

Maintaining the privacy of your information is important to Rainforest Retreats Pvt. Ltd., This Privacy Policy describes Rainforest Retreats Pvt Ltd., current policy on how we collect and use the “Personal Information” that you provide through www.machaan.com (the “Website”). Kindly read the entire policy carefully. By using the site and you providing us with information, you consent to the Privacy Policy.

Rainforest Retreats Pvt. Ltd., may revise this Privacy Policy from time to time to reflect changes in the law, Rainforest Retreats Pvt. Ltd., privacy practices, or the features on the Site. Any changes to our use of personal information will be reflected in such revised privacy policy as posted on this Site along with new effective date. Therefore, kindly review the Privacy Policy periodically to remain aware of Rainforest Retreats Pvt. Ltd., current policies and practices.

Please note that this Privacy Policy is not a contract and does not create any legal rights or obligations.

Information that we collect

Personal Information collected through www.machaan.com (the “Website”) about you may include, but is not limited to: Your name, address, telephone numbers and Email address We also collect non Personal Information as described below.

Online Purchases/ Reservations

If you purchase Room nights/make reservation through www.machaan.com (the “Website”) you provide Personal Information such as name, address, email address and telephone number to us in order to complete the transaction.

Promotions & Contests

Rainforest Retreats Pvt. Ltd., occasionally sponsors promotions and contests to give members the opportunity to win various prizes. We may combine Personal Information from promotions and contests with non-Personal Information collected through cookies and other means (described below).

Surveys

Rainforest Retreats Pvt. Ltd., occasionally sponsors optional customer surveys to improve our services. In the surveys, you provide personal information and answers to survey questions, both of which we may combine with data collected by cookies and through other means specified in this policy.

Automatic Collection

When you use the Site our servers may automatically collect non-personal information as you browse our Site. This non- personal Information may include your internet protocol (IP) address, IP address of your referral site, country, language, browser type, domain name, access time and duration of your session.

Cookies

Rainforest Retreats Pvt. Ltd., also collects information by using technologies and methodologies that enable tracking, such as “cookies.” Cookies are small text files that are placed on your computer when you visit our Site and are stored on your computer by your web browser. These technologies allow us to recognize your computer so that we can display advertising that may be of interest to you. Cookies can only be read by the domain that placed them on your computer. As described in more detail below, you can change your browser settings to refuse to accept cookies. However, if you change your browser settings to refuse to accept cookies, we cannot tailor the Site to meet your needs to the same degree.

How we use the Personal Information/ Non Personal Information you provide

Rainforest Retreats Pvt. Ltd., uses Personal Information collected in conjunction with registration or purchases on our Site to complete transactions, to facilitate payment and to otherwise fulfill requests for services. We also use your Personal Information to provide you with a more effective customer experience. In order to do this, Rainforest Retreats Pvt. Ltd., may process your Personal Information or combine it with other information that we collect or that is publicly available.

Group Companies, Partners, Subsidiaries and Third Parties

Rainforest Retreats Pvt. Ltd., may share your Personal Information with our Group Companies, partners and wholly-owned subsidiaries of Rainforest Retreats Pvt. Ltd., From time to time, we may engage third parties to process your Personal Information on our behalf. We may also share your Personal Information for the purpose of providing you with services, information or promotional opportunities that may be of interest to you.

Emails

Rainforest Retreats Pvt. Ltd., uses email addresses to deliver information relevant to our customers. The following are some examples of information: Confirmation Vouchers, route maps, special promotional offers, important travel related information and updates, reservation confirmations and surveys. We may also contact you via email for a number of other administrative and marketing purposes. As an enrollee in a contest or promotion, survey participant, or purchaser of room nights on our Site, you occasionally will receive emails about, without limitation, special offers, new products and other news items. Any promotional email sent to you by Rainforest Retreats Pvt. Ltd., also contains a link allowing you to opt-out of any future emails.

Surveys

Rainforest Retreats Pvt. Ltd., may use Personal Information as well as the answers you provide to survey questions in combination with information collected from cookies and through other means specified in this policy to improve our services to you. We may contract with third parties to perform surveys. We may use Personal Information that you provide in filling out any surveys to send you information about, without limitation, contests or promotions, special offers, and other information we feel may be of interest to you.

Rainforest Retreats Pvt. Ltd., uses Personal Information you provide us in connection with any contest or promotion to notify you if you are a winner and to send you information about, without limitation, future contests and promotions, special packages, and other information, which, we feel, may be of interest to you. We may also use Personal Information derived from contests or promotions in any of the other ways described by this Privacy Policy.

Cookies

Cookies help establish a user session and allow our server to correctly provide Site users with the appropriate information, advertisements and services. We use cookies to ensure that you obtain the information you request and to authenticate your authority to access the Site. We also use cookies to track the usage of our Site in order to improve the Site according to our customers' needs. Additionally, cookies allow us to pre-fill certain data fields with your information when you visit the Site to make a purchase, making the process more convenient for you.

Rainforest Retreats Pvt. Ltd., may enter into agreements with third party companies to serve advertisements and information to Site users. Rainforest Retreats Pvt. Ltd., may use its cookies when working with these companies to provide them information regarding use of the Site or to serve you advertisements when you visit our Site. These companies may use

the non-personal Information about your visit to make available goods and services of interest to you.

You may change the settings on your Internet browser to reject cookies at any time, but it will make your use of the Site less convenient.

Domain Names and Internet Protocol Addresses

We aggregate Non Personal Information such as domain names and IP addresses to measure the number of visits, average time spent on the Site, pages viewed and similar Site usage information in order to improve the Site's content and to better meet our customers' needs and preferences.

Law Enforcement/Legal Processes/Other Uses

Rainforest Retreats Pvt. Ltd., may disclose Personal Information to comply with the law or a court order, subpoena or other legal process, as requested by a governmental or law enforcement authority. We may also disclose Personal Information when we in good faith believe that it is either necessary to protect our property or is otherwise necessary. Rainforest Retreats Pvt. Ltd., may also disclose Personal Information to any of its sister concerns, or to any entity with which it merges or to which it sells any assets.

Minors online privacy policy

We do not knowingly collect Personal Information from minors (according to applicable laws). If such minor has provided us with Personal Information without parental or guardian consent, the parent or guardian may email us info@machaan.com, and we will remove the concerned minor Personal Information from any promotional lists or databases.

Privacy Policy relate to other websites

This Privacy Policy covers only "www.machaan.com" (The website) and does not cover any other Site. While we make every effort to protect the Personal Information you provide to us, we do not control the policies of other sites (including those we may link to) and the site owners' use of Personal Information you provide to them.

Prevention of unauthorized access of your Personal Information

To prevent unauthorized access, disclosure and improper use of your Personal Information, and to maintain data security, we have established appropriate physical, electronic, and managerial safeguards to protect the Personal Information we collect. Although Rainforest Retreats Pvt. Ltd., takes reasonable steps to safeguard and to prevent unauthorized access to your Personal Information, it cannot be responsible for the acts of those who gain

unauthorized access and Rainforest Retreats Pvt. Ltd., Ltd make no warranty that we will prevent unauthorized access to your Personal Information.